Visonic Interactive

(A PowerManage™ Mobile App)

Version 1.2

User Guide

Copyrights & Warranty

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1 Introduction

Visonic Interactive lets you monitor and control your home security system from remote locations, using GPRS or IP communication.

Whether you're at home, at work, on a business trip, or on vacation, you can control your Visonic PowerMaster alarm system at any time. You can arm and disarm the alarm system, view the operating status of various detectors, and view your protected premises via the installed PIR cameras.

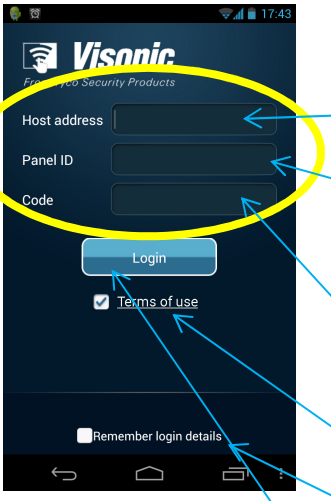
2 Accessing the Visonic2Go App

2.1 From AppStore

1. Download the **Visonic2Go** app from AppStore.

   Following successful installation, the Visonic2Go icon appears on your device's home screen:

2. Press the icon. The following splash screen appears for a few seconds, followed by the login screen:



3. Type the following settings:
   - Host Address: the interactive web-site (IP address or URL) provided by the Security Provider or Monitoring Station.
   - Panel ID: a unique number or name, such as the panel serial number or a web-name, which is a series of characters provided by the Security Provider or Monitoring Station.
   - Code: your security system's personal user code.
4. Select "Terms of use" to accept the Terms & Conditions.
5. Select "Remember login details" in order to avoid typing them every time you log in. However, the user code is not stored, so you will still need to enter it every time you log in.
6. Click Login.

Note:

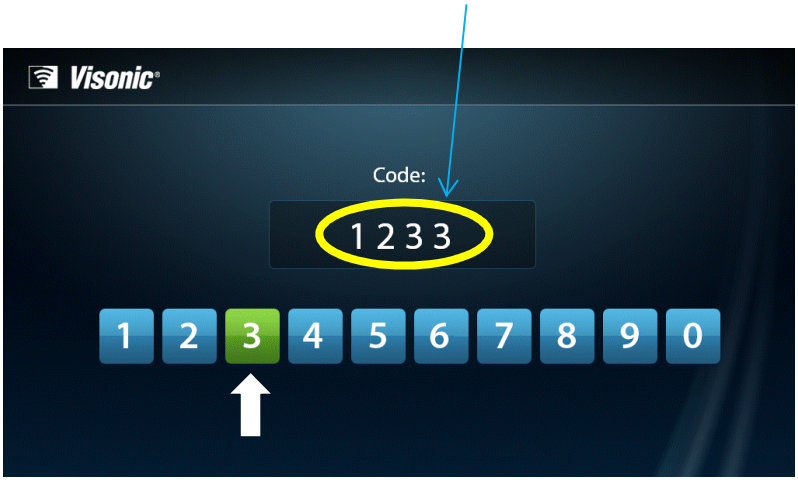
- If the Host Address or the Panel ID are incorrect, the following message appears: "Cannot connect to server. Please verify server address."
  Check these items and retype the correct settings.
- After 3 incorrect login attempts, the application will be locked for 15 minutes, and the following message appears: "Please try again later"

2.2 From the Internet

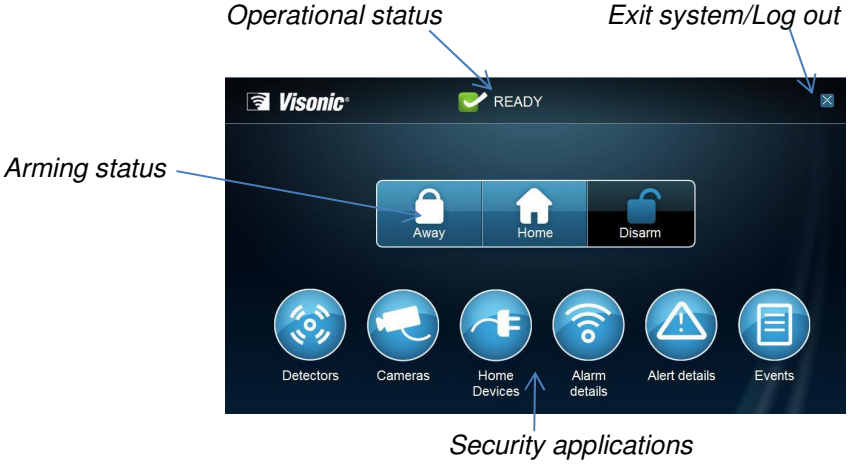
1. Please obtain access details (a unique URL for your security system, user name and password) from your security provider or monitoring station.
2. Go to the URL and enter the user name and password to access the Interactive application.

3 Logging into Visonic Interactive

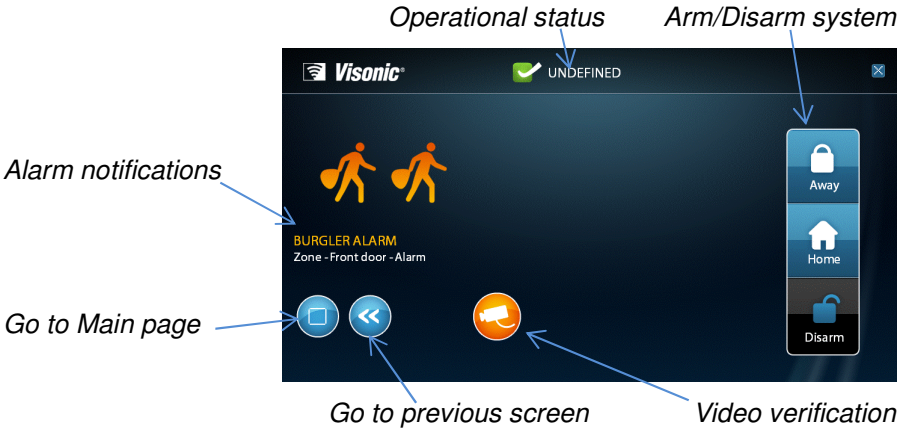
3. Enter your personal key code to log in, same code as the panel.



4. After login, the Status screen opens after several seconds.



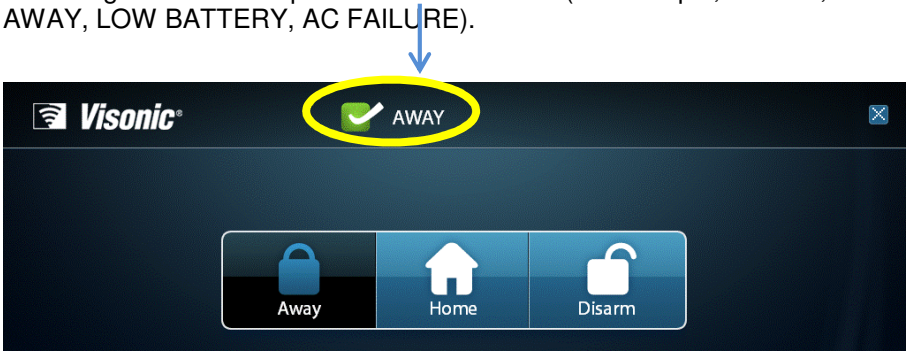
If an Alarm is occurring when you log in, the notifications appear first (*see section 4.3 Viewing Alarm and Event Details*).



4 User Functions

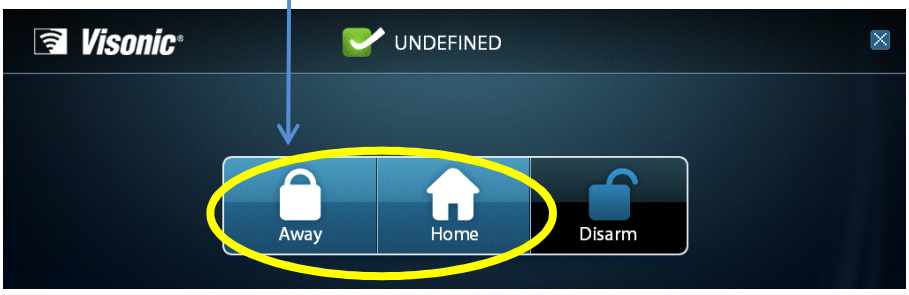
4.1 System Status

The Status Bar shows the operational status of your security system, according to the current panel Alert information (for example, READY, AWAY, LOW BATTERY, AC FAILURE).



4.2 Arming and Disarming your System

- Press to arm your system in either AWAY or HOME mode.

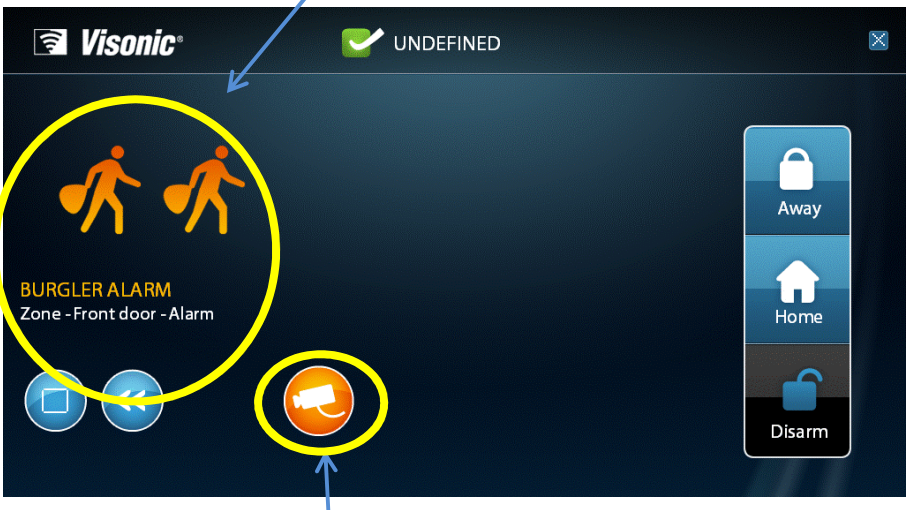


- Press to disarm your system.

4.3 Viewing Alarm and Event Details

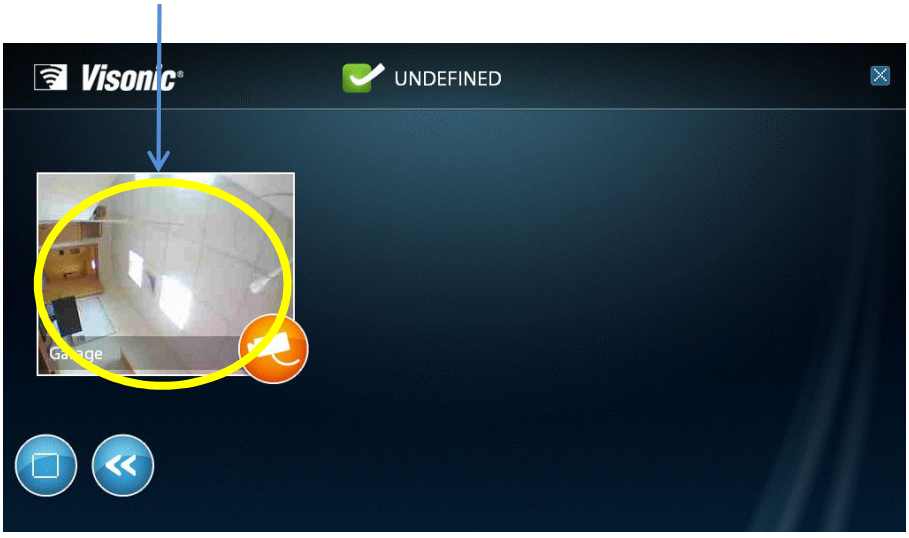
1. Press to view alarm and details.

2. View notifications about current alarms.

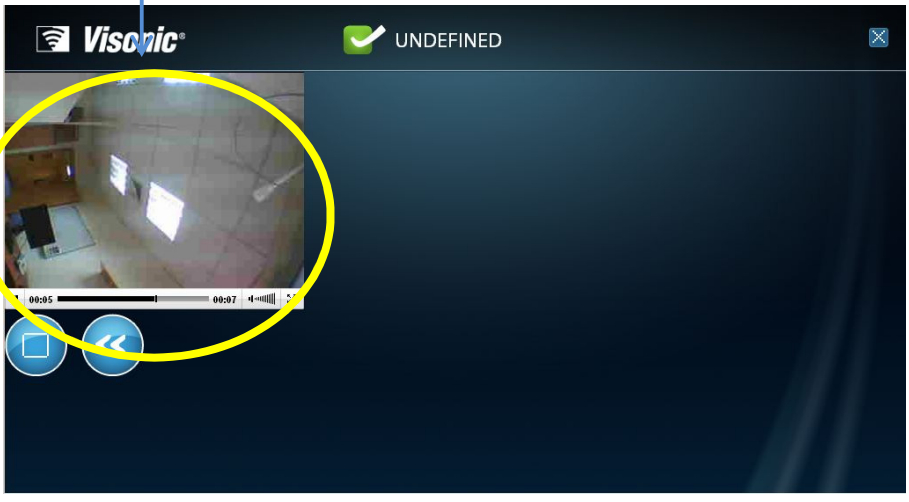


3. Press to watch video of the event.

4. Press to run the video.

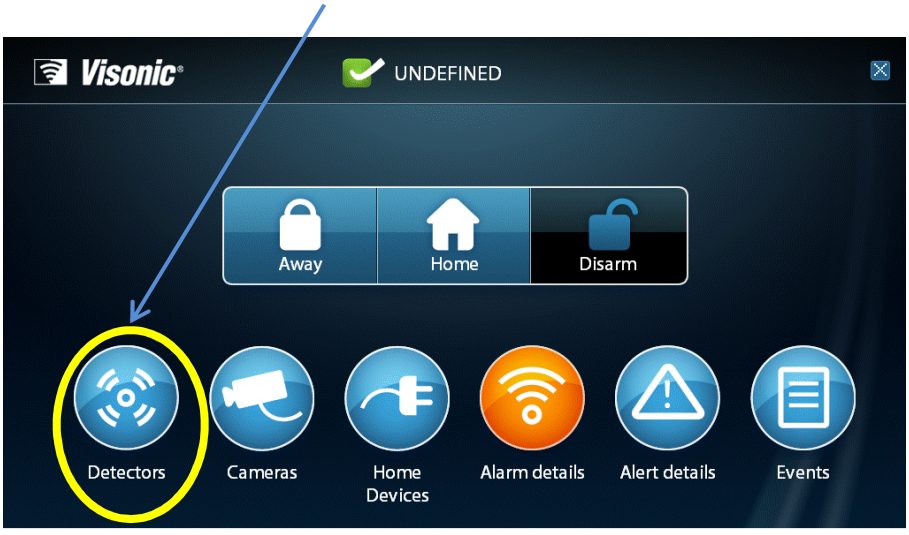


5. Watch the video playback of the event.



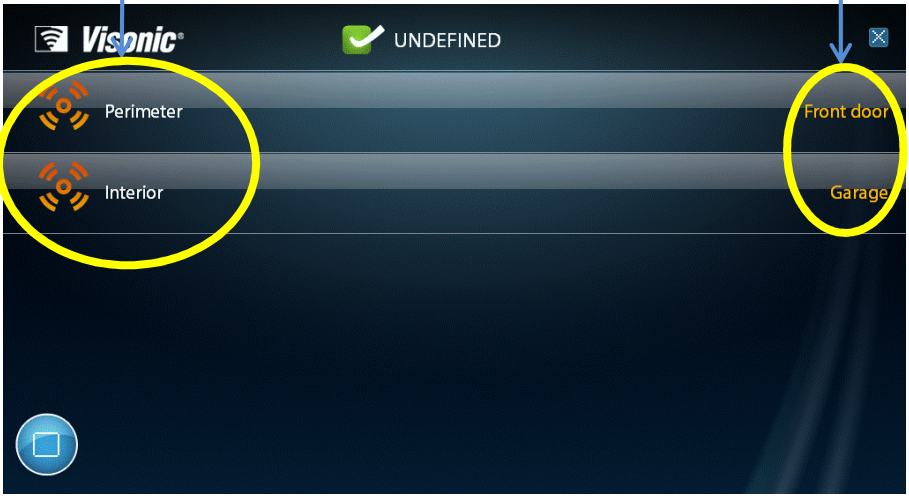
4.4 View Detectors Status

1. Press to display the list of detectors installed in your home.

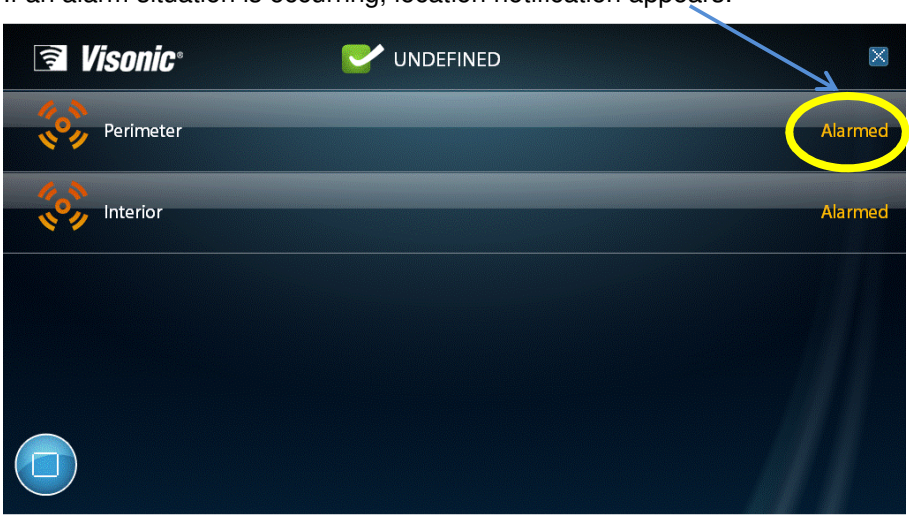


2. View the status of the detectors.

Monitored area *Detector location*



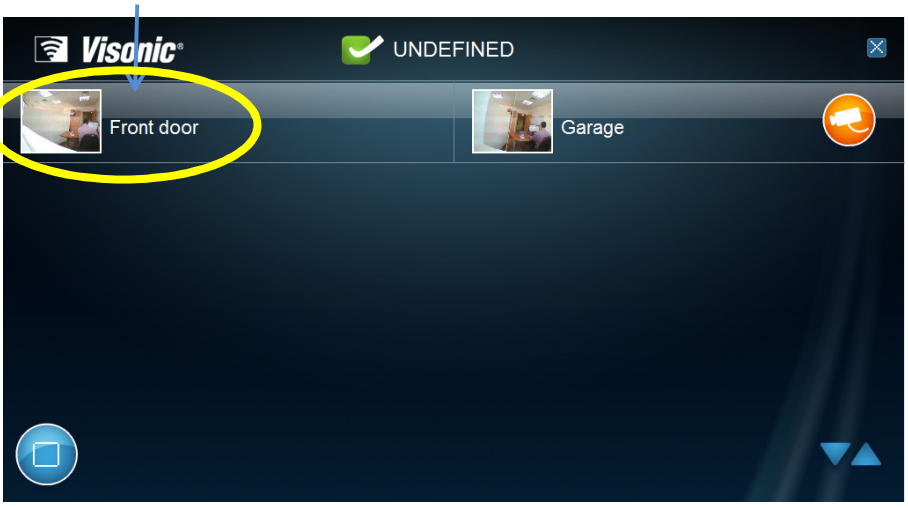
If an alarm situation is occurring, location notification appears.



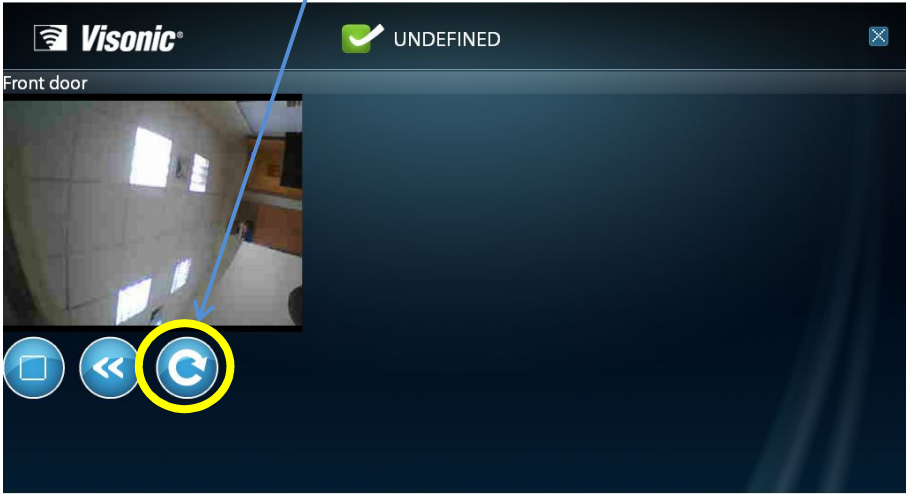
4.5 Viewing Current Video

1. Press to display the list of cameras installed in your home.

2. Select a camera to view its current video.



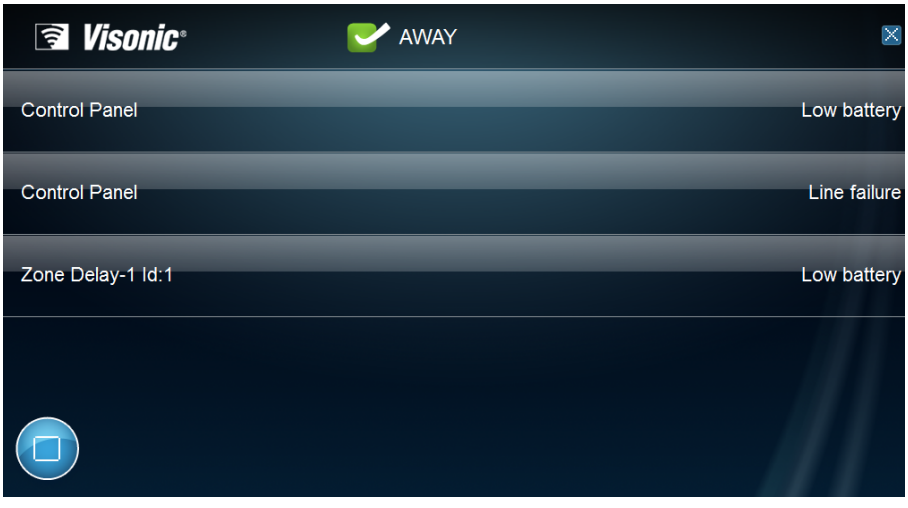
3. Press to refresh the video display.



4.6 Viewing Alert Details

Press to view the Alert history

List of historical alerts

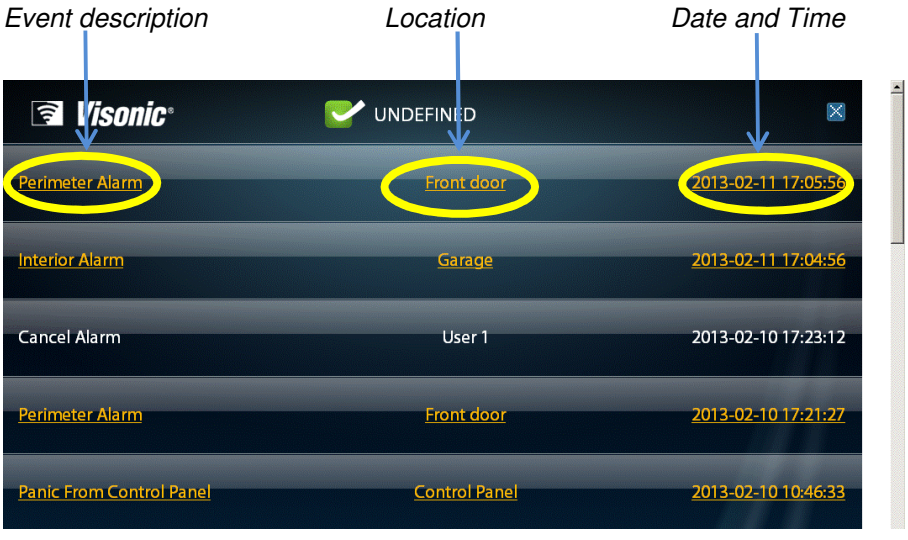


4.7 Viewing the Event Log

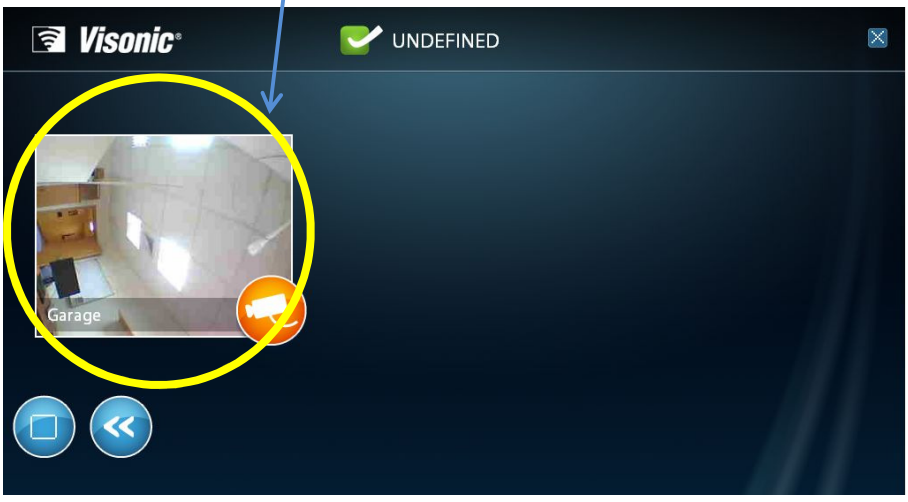
In the Event Log, view a list of active alarms, canceled alarms, and other events. Additionally, watch recorded video of the alarm activations.

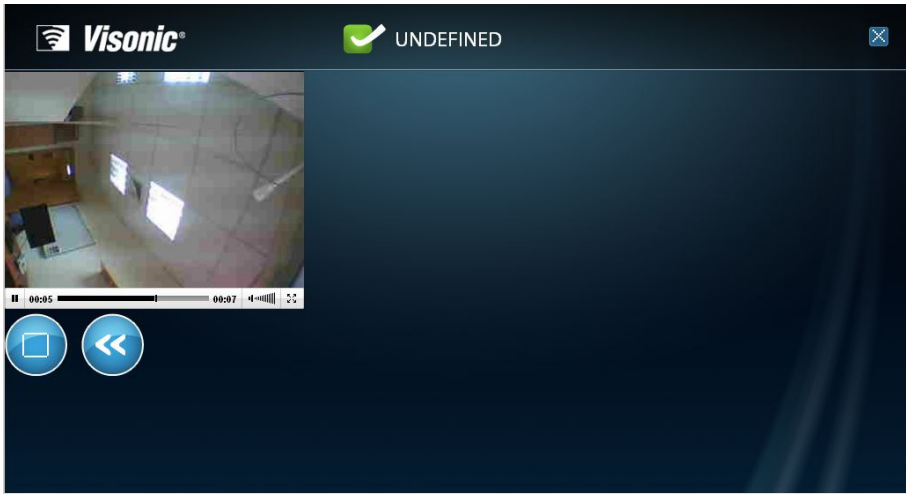
1. Press to view the Event Log.

2. Press an event entry to watch the video of the event if available.



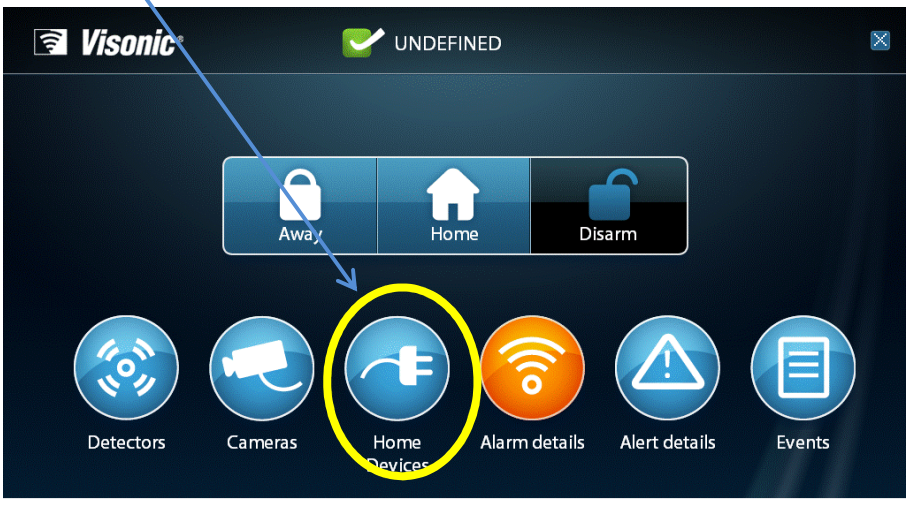
3. Press to play back the video of the alarm or the event.

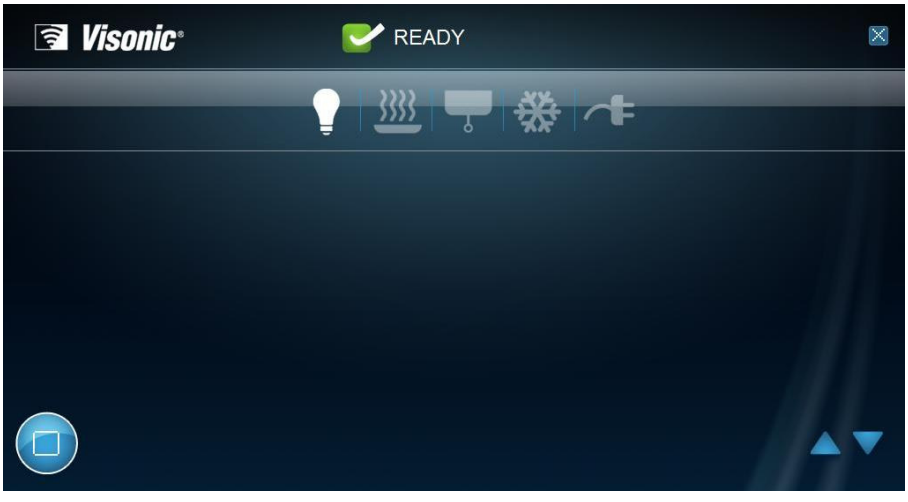




4.8 Home Devices

Home devices menu is reserved for future home-automation capabilities. One of them is to be able to turn a light ON and OFF.





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